

#3



[40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s) : Kevin McCOMBE et al.  
Serial No. : 09/738,786  
Filing Date : December 15, 2000  
For : SYSTEM AND METHOD FOR MANAGING CLIENT PROCESSES  
Group Art Unit: : 2152  
Examiner : To Be Assigned

Assistant Commissioner  
for Patents  
Washington D.C. 20231

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on

Date: March 20, 2001

Reg. No. 35,535

Signature

Patrick J. Fay

TRANSMITTAL

SIR:

In response to the Notice to File Corrected Application Papers mailed March 2, 2001, transmitted herewith for filing in the above-identified application are substitute drawings in compliance with 37 CFR 1.84.

No fee is believed to be required. However, if any fee is required, please use Deposit Account No. 50-1492. A copy of this is enclosed for that purpose.

Respectfully submitted,

Dated: March 20, 2001

By:

  
Patrick J. Fay

Reg. No. 35,508

FAY KAPLUN & MARCIN, LLP  
100 Maiden Lane, 17<sup>th</sup> Floor  
New York, NY 10038  
(212) 898-8870 (phone)  
(212) 208-6819 / (212) 898-8800 (facsimile)



#3

03C0-

## UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/738,786	12/15/2000	Kevin McCombe	40101/01101

CONFIRMATION NO. 3798

## FORMALITIES LETTER



\*OC00000005817937\*

FAY KAPLUN & MARCIN, LLP  
17th Floor  
100 Maiden Lane  
New York, NY 10038

Date Mailed: 03/02/2001

## NOTICE TO FILE CORRECTED APPLICATION PAPERS

*Filing Date Granted*


This application has been accorded an Application Number and Filing Date. The application, however, is informal since it does not comply with the regulations for the reason(s) indicated below. Applicant is given TWO MONTHS from the date of this Notice within which to correct the informalities indicated below. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a)

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

---

*A copy of this notice MUST be returned with the reply.*

  
Customer Service Center  
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE